

# KOVILUR GOVINDAN TAMILVANAN

**17+ years of Experience** in IT Application Development, Project Management, Technical Lead, Product Delivery

55 Lakshmi Ammal Layout  
Masakalipalayam Road  
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**ktamilva@live.com**

## EXPERIENCE

### **DigiTran Technologies Solutions, Coimbatore — Project Director**

May 2019 - PRESENT

Project Management, Delivery Management, Solution Architect and New Business Setup

### **Central Provident Fund, Singapore — Project Manager**

May 2007 - Apr 2019

Project Management, Delivery Management, RFI/ RFP/ RFQ, Process Management and Technical Support

### **Electronic Data Systems, Chennai — Information Associate**

Sep 2005 - Apr 2007

Software Application Design, Development and Testing.

### **IBM, Bangalore — Software Engineer**

Jan 2004 - Jul 2005

Software Application Design, Development and Testing.

## EDUCATION

### **Coimbatore Institute of Technology, India — Master of Engineering (Electronics)**

1998 - 2000

### **Kumaraguru College of Technology, India — Bachelor of Engineering (Electronics & Communication)**

1993 - 1997

## PROJECTS

### **Singapore Bonus — One-time Bonus for Citizens**

Project Manager for Citizens e-Services, PayNow Bank interfaces.

## SKILLS

IT Strategic Planning / Database Design

Mainframe and Web Application Development, Implementation & Customization

Agile & Waterfall Methodologies

Requirement Gathering & Analysis

Project Costing and Budgeting

Stakeholder Management

HTML, CSS, JS, SQL, DB2, CICS, JCL  
, Cobol, Easytrieve

## AWARDS

**Singapore Ministry of Manpower Award**; multiple times for project implementation

**Best Project Implementation Award** for Pioneer Generation & Medisave Top-Up

**Best Idea Implementation Award** for SMS interface for government payouts

**IBM Bravo Award** for good customer relationships

## PROJECTS

### **GST Voucher — Government payout for Citizens**

Supervising AGILE teams, Planning & scheduling (onsite / offshore) product delivery management for deliverables of concurrent projects, Solution Architect for Medisave Top-up, Government Surplus Sharing Schemes, SMS

### **Grow and Share Packages — Special Payments for Citizens**

Supervising, Solution Architect for Medisave Top-up, Growth Dividend Systems. Acting as single point of contact for supporting the client on various project and technical issues

### **GST Credits projects — Surplus Sharing of Goods and Sales tax collections**

Operations, Develop a system 'Notifications to Citizens', Enhancements to systems Medisave, Goods and Sales tax.

## ROLES

- Planning & scheduling (onsite / offshore) **product delivery management** for deliverables of concurrent projects
- Improving operations, enhancing business growth by setting up **project management** and **service delivery norms**
- Supervising **AGILE teams**; grooming individuals for **multi deployment**, defining cross country collaboration, standard processes & practices to ensure continuous improvement
- Conducting **technical demos/presentations** and tracking project adoption metrics in project team with 13+ Engineers
- Acting as single point of contact for supporting the client on various **project and technical issues**
- Defining **escalation / response / resolution time** for reported problems on the basis of criticality
- Achieving **customer satisfaction** by ensuring compliance with **service quality norms** and building the brand image by exceeding customer expectations
- Resolving all **support and operational issues** in liaison with project managers & business group
- Identifying and implementing strategies for **building team effectiveness** by promoting a spirit of cooperation between team members
- Addressing queries regarding the **Information Systems / Software** & extending **onsite support** to the clients including maintenance of **Software & Applications**
- **Recruiting teams** and determining **training needs** of employees to enhance the operational efficiency leading to increased productivity

## PERSONAL DETAILS

### **Date of Birth**

28-07-1976

### **Visa Status**

Singapore PR, Malaysia (end by Apr 2020)

<https://www.linkedin.com/in/tamilvanan-kovilur/>